

Bray, DMD & Young, DMD, PC 1557 OCR Notice of Compliance

Bray, DMD & Young, DMD, PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Drs. Bray and Young do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Bray, DMD & Young, DMD, PC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Shelly Middleton

If you believe that Bray, DMD & Young, DMD, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Shelly Middleton
c/o Bray, DMD & Young, DMD, PC
2 Lester Court
Statesboro, GA 30458
912-489-1386 912-764-8533 (FAX)
Office @brayandyoung.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Shelly Middleton is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-912-489-1386

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-912-489-1386

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-912-489-1386

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-912-489-1386 번으로 전화해 주십시오.

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-912-489-1386

العربية (Arabic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1 6831-984-219

Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-912-489-1386

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-912-489-1386

Português (Portuguese)

ATENÇÃO: Se fala português, encontramos-se disponíveis serviços linguísticos, grátis. Ligue para 1-912-489-1386

(Amharic)

: 1-912-489-1386

ગુજરાતી (Gujarati)

: 1-912-489-1386

हिन्दी (Hindi)

: 1-912-489-1386

فارسی (Farsi)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما تماس بگیرد. 6831-984-219-1

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-912-489-1386

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-912-489-1386
まで、お電話にてご連絡ください。

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Face-to-Face Spoken Language Oral Interpretation:

Latin American Translators Network, LATN, Inc. LATN can be reached 24 hours a day at 1-800-943-
5286. The rates are as follows:

Spanish

All counties except metro Atlanta

(GA Regions 1,2, 4-12)

Rate per hour: Business hours \$42.84 /hr Minimum 2 hours + Mileage

Rate per hour: After business hours \$51.08/hr Minimum 2 hours + Mileage

French, Italian, Portuguese, Haitian

Creole, Bosnian, Croatian, Serbian

All counties

Rate per hour: Business hours \$51.08 /hr Minimum 2 hours + Mileage

Rate per hour: After business hours \$61.38/hr Minimum 2 hours + Mileage

All other spoken languages

Rate per hour: Business hours \$71.68 /hr Minimum 2 hours + Mileage

Rate per hour: After business hours \$76.80/hr Minimum 2 hours + Mileage

Face-to-Face Spoken Language Oral Interpretation: Back-up plan

Interpreters Unlimited. IU can be reached at 1-800-726-9891

Spanish

Rate per hour 8 a.m. - 6 p.m.: \$42.50/hr, Minimum 2 hours + Mileage

Rate per hour 6 p.m. - 8 a.m. and/or weekends/holidays: \$42.50/hr, Minimum 2 hours + Mileage

French, Italian, Portuguese, Haitian

Creole, Bosnian, Croatian, Serbian

Rate per hour 8 a.m. - 6 p.m.: \$95.00 /hr, Minimum 2 hours + Mileage

Rate per hour 6 p.m. - 8 a.m. and/or weekends/holidays: \$95.00/hr, Minimum 2 hours + Mileage

All other spoken languages

Rate per hour 8 a.m. - 6 p.m.: \$95.00/hr, Minimum 2 hours + Mileage

Rate per hour 6 p.m. - 8 a.m. and/or weekends/holidays: \$95.00/hr, Minimum 2 hours + Mileage

* Please note, due to discrepancies in costs, LATN, Inc. is the preferred provider, however, there may
be times where LATN, Inc. can not accommodate requests. In this event, LATN, Inc. will transfer the
request to Interpreters Unlimited and inform you that the billing will be sent from Interpreters
Unlimited. If Interpreters Unlimited is responsible for providing the interpretation, you are subject to
paying the increased costs associated with that vendor.

American Sign Language provider:

LATN

Rate per hour: Business hours \$75.00/hr Minimum 2 hours + Mileage

Rate per hour: After Business hours \$77.00/hr Minimum 2 hours + Mileage

***travel time may be charged based on interpreter availability, but must be approved by the local contacting office prior to the appointment.**

Telephone Interpreting:

Language Line Services. You may contact a Language Line interpreter 24 hours a day at 1-866-874-3972. Please make sure you have your six digit client ID prior to calling. The rates are as follows:

.85 cents per minute for Spanish

.99 cents per minute for all other languages

Written Translation Services:

LATN, Inc. and Carmazzi, Inc. While written translation services will be provided by LATN, Inc. and Carmazzi, Inc., it is still necessary to contact the LEP/SI office prior to written translation because prices may fluctuate per language per vendor. Please contact LEP/SI at lepsi@dhr.state.ga.us for any translation requests.